



Date of Issue: 24 May 2024

### **Factsheet: National Day Parade 2024 Ticket Application**

1. The NDP 2024 Executive Committee warmly invites Singaporeans to come together to celebrate the Nation's 59th Birthday at the Padang.
2. Ticket applications for NDP 2024 at the Padang will open from **27 May 24, 12:00pm (SGT), to 10 Jun 24, 12:00pm (SGT)**. All Singapore Citizens and Permanent Residents are eligible to apply for the tickets.
3. The application for NDP 2024 tickets will be conducted using Singpass. This approach seeks to: (1) enhance convenience for the user by using Singpass MyInfo for automated form filling; and (2) reduce fraudulent attempts to obtain personal information through counterfeit application forms.

#### **TICKET APPLICATION PROCESS**

4. Applicants can choose to apply for two (2), four (4), or six (6) tickets for any one of the three NDP shows:
  - a. NDP Preview 1 on 27 July 2024
  - b. NDP Preview 2 on 3 August 2024
  - c. NDP 2024 on 9 August 2024
5. Applicants may apply for NDP 2024 tickets via the following:

**Step 1:** Log on to the official NDP website at [www.ndp.gov.sg](http://www.ndp.gov.sg); OR Scan the QR code below to access the application form.



<https://go.gov.sg/ndp2024ticketballot>

**Step 2:** Login with Singpass. Key personal information (i.e. Name, NRIC and contact number) will be auto filled using Singpass Myinfo into the provided FormSG. When applying on behalf



of another applicant, the Singpass user will be required for the other applicant's personal information (i.e. Name, NRIC and contact number) within the form.

6. Singapore Citizens and Permanent Residents without a Singpass account are recommended to: (1) register for a Singpass account via the Singpass website (for individuals aged 15 and above); (2) seek assistance from a family member or trusted person who has a Singpass account to apply for the tickets on their behalf; or (3) visit ServiceSG Centres for in-person assistance with setting up a Singpass account or for further assistance on ticket applications. Visitors to ServiceSG Centres are required to bring their original NRIC for verification.

7. This will be the only modality and form of NDP 2024 ticket application. Avoid filling out any forms from unverified links and sources to prevent fraudulent attempts to obtain personal information.

8. After submitting the application, applicants will receive a confirmation email. It is recommended that applicants use their personal email addresses to ensure that notification emails are not redirected to the junk/spam folder.

9. Upon the closure of the application window (**10 June 2024, 12:00pm SGT**), a balloting process will be held to determine successful applicants. The electronic balloting system will be supported by Open Government Products, Government Technology Agency Singapore and audited by KPMG Services.

10. Tickets are **not** allocated on **first-come-first-served** basis.

11. Each applicant (identified via NRIC with Singpass login **or** NRIC submitted on behalf by a Singpass user) will only be entitled to **one ballot chance**. Only the latest submission will be considered as final, and all previous entries will be excluded from the balloting process.

12. Each ticket admits **one spectator only**. All children, including infants carried in arms, must have a valid ticket for admission to the show.

#### **NOTIFICATION OF SUCCESSFUL APPLICANTS**

13. Successful applicants will receive notification via the email address provided during the application process, from **21 to 25 June 2024**. Please remember to check both the inbox and spam/junk mail folders. The notification will only be sent from [ndp2024@klook.com](mailto:ndp2024@klook.com).

14. Recipients of any notifications from NDP 2024 should beware of emails sent from other addresses as they could be scams or phishing attempts.



## TERMS AND CONDITIONS

15. The applicant agrees that the NDP 2024 Executive Committee (EXCO) may collect, use and disclose their personal data provided in the application form. The collected personal data may be used for the purposes of: (i) facilitating the electronic balloting process; (ii) notifying successful applicant; (iii) record keeping; (iv) sending authorised notifications/updates by the NDP 2024 EXCO; (v) facilitating the distribution of tickets; and (vi) any other purposes related to the above.

16. All tickets for the NDP Preview 1, NDP Preview 2, and NDP 2024 are **strictly not for sale**. Action will be taken against personnel who partake in ticket scalping and fraudulent activities.

17. The NDP 2024 EXCO reserves the rights to amend the terms and conditions at any time at their sole and absolute discretion without notice. These terms and conditions and all its subsequent variations shall be subjected to and governed by the laws of Singapore.

## QUERIES AND FEEDBACK

18. For further enquiries or feedback regarding NDP 2024 ticketing, please visit the official NDP 2024 website at [www.ndp.gov.sg](http://www.ndp.gov.sg). The NDP 2024 EXCO also welcomes suggestions and feedback at [ndp2024@defence.gov.sg](mailto:ndp2024@defence.gov.sg).

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